

EAST HERTS COUNCIL

ENVIRONMENT SCRUTINY COMMITTEE – 13 NOVEMBER 2012

ENVIRONMENT SCRUTINY HEALTHCHECK – JULY 2012 TO AUGUST 2012

REPORT BY THE CHIEF EXECUTIVE AND DIRECTOR OF CUSTOMER AND COMMUNITY SERVICES

WARD (S) AFFECTED: All

Purpose/Summary of Report:

To set out a report on the performance of the key indicators that relate to Environment Scrutiny for the period July 2012 to August 2012.

RECOMMENDATION FOR ENVIRONMENT SCRUTINY

That:

(A)	The reported performance for the period July 2012 to August 2012 be received.
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(B)	The Executive be advised of any further recommendations.
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1.0 Background

1.1 This is a performance report relevant to the Environment Scrutiny terms of reference covering the period July 2012 to August 2012.

1.2 The report contains a breakdown of the following information by each Corporate Priority:




- An overview of performance, in particular where there have been issues and remedial actions taken during the period. Should members want more detailed information on a specific month, they should refer to that month's Executive Corporate Healthcheck report available on the council website.
- The indicators where data is collected monthly, with performance for August 2012 presented in detail (the most up to date available) with previous months summarised in a trend chart.



1.4 All Councillors have access to Covalent (the Council's performance management system), should they wish to interrogate the full range of performance indicators. The Performance Team are able to provide support and training on using the Covalent system if required.

1.5 **Essential Reference Paper 'B'** Shows the full set of performance indicators that are reported on a monthly basis to this committee. Essential Reference Paper B has been sorted by status e.g. all performance indicators that are 'red' are listed first etc.

Essential Reference Paper 'C' Shows the list of Unit Cost performance indicators that are specific to Environment Scrutiny committee.

The codes used in relation to performance indicator monitoring are as follows:

Status	
	This PI is 6% or more off target.
	This PI is 1-5% off target.
	This PI is on target.

Short Term Trends	
	The value of this PI has changed in the short term.
	The value of this PI has not changed in the short term.

2.0 Report – Indicators grouped by Corporate Priority

Place

Performance analysis

2.1 **NI 157a – Processing of planning applications: 'Major' applications.** Performance was 'Red' for August 2012. Target not achieved with 2 out of 3 decisions taking longer than the target timescale. This was due to negotiations with applicants in relation to the details of their schemes.

2.2 **EHPI 2.1e – Planning Enforcement: Service of formal Notices.** Performance was 'Red' for August 2012. Target not achieved. Two notices served, these were both outside of timescale due to continued negotiations with appellant to try and secure compliance.

2.3 **NI 191 – Residual household waste per household** was 185kg for

the month of August. Although slightly up on performance for the same period last year, waste arisings can be prone to fluctuations but at present it is expected that they will be lower than originally anticipated.

- 2.4 **NI 192 - Percentage of household waste sent for reuse, recycling and composting** was 52.61% for the month of August. Dry recycling tonnage was on a par with July, whilst composting levels were lower. however as waste arisings level was lowest for year so far, performance improved slightly.
- 2.3 The following indicators were 'Green', meaning that the targets were either met or exceeded for August 2012. They were:
- EHPI 2.1d – Planning Enforcement: Initial Site Inspections.
 - EHPI 2.2(45) – Number of collections missed per 100,000 collections of household waste
 - EHPI 2.23 – Planning decisions delegated to officers
 - EHPI 218a – Abandoned Vehicles – % investigated within 24 hours
 - EHPI 218b – Abandoned Vehicles – % removed within 24 hours of required time
 - NI 157b – Processing of planning applications: 'Minor' applications.
 - NI 157c – Processing of planning applications: Other applications.

Please refer to **Essential Reference Paper 'B'** for full details.

Prosperity

Performance analysis

- 2.4 The following indicators were 'Green', meaning that the targets were either met or exceeded for August 2012. They were:
- EHPI 6.8 – Turnaround of pre NTO PCN challenges
 - EHPI 6.9 – Turnaround of NTO Representations

Please refer to **Essential Reference Paper 'B'** for full details.

UNIT COST INDICATORS

- 2.5 Each year the council publishes unit cost information as soon as it becomes available. Environment Scrutiny are asked to note the 2011/12 Unit Cost outturns detailed in **Essential Reference Paper**

'C'. These indicators are used by officers as a tool to help identify possible service efficiencies.

CONCLUSION

2.5 In conclusion Members are asked to:

- Note the performance indicator analysis for the period July 2012 to August 2012 in **Essential Reference Paper 'B'**
- Note the 2011/12 Unit Cost performance indicator analysis in **Essential Reference Paper 'C'**
- Agree the recommendations at the start of this report.

3.0 Implications/Consultation

3.1 Information on any corporate issues and consultation associated with this report can be found within **Essential Reference Paper 'A'**.

Background Papers:

- 2011/12 Estimates and Future Targets Report – Executive 6 March 2012.

Should members require any guidance notes or Performance Indicator definitions please contact a member of the Performance team in the contacts listed below.

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